

PATIENT STATISTICS

FOR THE YEAR June 30, 2000 June 30, 1999

Inpatient Admissions

Child & Adolescents	1,407	1,194
Adult	2,406	2,126
Older Adult	401	423
Psychiatric Medical Unit	465	484
TOTAL	4,679	4,227

Inpatient Patient Days

Child & Adolescents	8,275	7,378
Adult	21,038	16,981
Older Adult	6,482	6,092
Psychiatric Medical Unit	5,612	5,965
TOTAL	41,407	36,416

Average Length-of-Stay

Inpatient	8.85	8.62
Partial	4.10	4.65

Partial Hospitalization Admissions

Child & Adolescents	364	288
Adult	714	837
Older Adult	68	107
TOTAL	1,146	1,232

June 30, 2000 June 30, 1999

Outpatient Visits

Beacon Behavioral Health Center	5,815	4,938
Belknap Commons	432	380
Caledonia Clinic	3,989	3,114
Campus	35,204	32,293
Community Care Plan	1,170	982
ECT	1,695	1,287
Holland Clinic	9,898	8,639
Iowa Clinic	9,380	7,142
Kalamazoo Clinic	10,658	8,399
Northeast Clinic	6,430	0
Northwest Clinic	8,375	7,882
Psychological Consultation Center	11,900	9,020
South Clinic	6,352	4,972
Southwest Clinic	12,840	9,527
Southwest Plaza	2,467	1,029
Zeeland	4,520	3,504
TOTAL	131,125	103,108

June 30, 2000 June 30, 1999

Partial Hospitalization Program Days

Child & Adolescents	1,164	1,095
Adult	2,892	3,790
Older Adult	642	849
TOTAL	4,698	5,734

Residential Days of Care

The Center for Adolescent Males	4,990	5,073
Maple Lodge for Adolescent Females	2,891	2,865
Birch Lodge for Adolescent Males	5,955	1,764
Residences for Adults with Developmental Disabilities	28,146	28,361
TOTAL	41,982	38,063

Home Health Care Visits

	7,904	8,281
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REVENUES AND EXPENSE SUMMARY

FOR THE YEAR June 30, 2000 June 30, 1999

Revenues

Net patient service revenues	\$26,072,306	\$23,288,321
Contract services income	7,369,572	6,599,835
Other revenues and gains	4,416,829	6,416,609
TOTAL REVENUE	\$37,858,707	\$36,304,765

Expenses

Salaries & employee benefits	\$27,263,321	\$24,188,384
Interest	904,642	951,012
Depreciation	1,832,759	1,670,426
Other operating expenses	8,312,167	8,905,679
TOTAL EXPENSE	\$38,312,889	\$35,715,501

Excess Revenue over Expense

To be used for debt retirement and capital expenditures	(\$454,182)	\$589,264
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A copy of the audited financial statement is available upon request

IN COMPARING THE NUMBERS FOR FY 1999 AND FY 2000, PLEASE NOTE THE FOLLOWING:

- The contracted services income figure relates to those amounts reimbursed to Pine Rest for expenses incurred in relation to our joint venture relationship with Saint Mary's Mercy Medical Center.
- The decline in the other revenues and gains category between the two fiscal years relates to the fact that our investment returns were not as strong as in FY 2000 as they were in FY 1999.
- The increase in salary and benefit expense relates to the fact that we are in the people business. For us to care for more individuals it requires us to hire more professional and caregiving staff. (Please see patient statistics where we cared for 13 more patients a day in the hospital, 10 more residents a day in our residential programs and performed 28,000 more out-patient visits.)
- Our task remains to be responsible stewards by matching the resources of today with the expenses of today. We remain focused on this goal.

PATIENT ASSISTANCE FUND REPORT

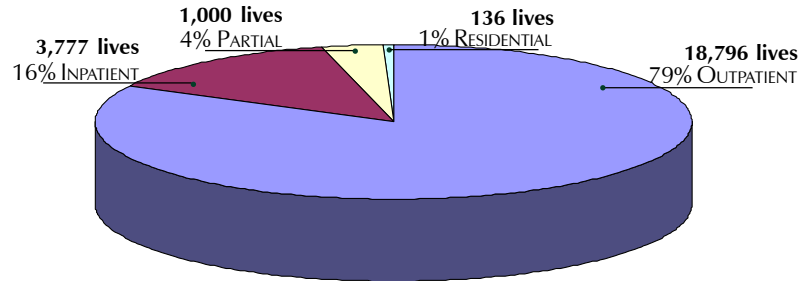
FOR THE YEAR	June 30, 2000	June 30, 1999
Amount on hand at the beginning of the fiscal year	\$290,895	\$152,203
Contributions for needy patients	\$1,287,312	\$1,298,976
Amounts available	\$1,578,207	\$1,451,179
Allocations to accounts of needy patients	\$1,273,088	\$1,160,284
Amount on hand at the end of the fiscal year	\$305,119	\$290,895

A significant portion of the amount on hand at the end of the fiscal year relates to restricted gifts for use by specific clinics as well as the major contributions from the Pine Rest Foundation for use in fiscal year 2000.

EMPLOYEE/CHURCH ASSISTANCE ACTIVITY REPORT

FOR THE YEAR	June 30, 2000	June 30, 1999
Individual Contacts	2,073	2,040
Monthly Average	173	170
Contracts	80	87

23,709 LIVES TOUCHED 1999 - 2000



Foundation

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1999-2000

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MARY ELLEN SULLIVAN <i>Secretary</i>	BRUCE LEEP STEVE ROBBINS, PH.D.
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JACK DE ROO LARRY HARPER	

Senior

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1999-2000

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MARK EASTBURG, PhD <i>Executive Director Family Institute</i>	JACK MAHDASIAN, MD <i>President of Medical Staff</i>
PHILIP ELLIS, PhD <i>Corporate Director Hospital-Based Services</i>	TONI SMITH, RN, MPA, BSN <i>Nurse Executive</i>
DANIEL HOLWERDA, MS <i>President Chief Executive Officer</i>	KEITH VAN ZOEREN, MA <i>Vice President Human Resources</i>

Pine Rest

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Pine Rest

CLINICS

1999-2000

MICHIGAN

BEACON BEHAVIORAL HEALTH CENTER
Randall Johnson, MA
616/847.5145

BELKNAP COMMONS
Jennifer Harrison, MSW
616/742.9940

BROWNING CLAYTOR HEALTH CENTER
Jennifer Harrison, MSW
616/742.9940

CALEDONIA CLINIC
John Nielsen
616/891.8770

CAMPUS CLINIC
Monica Taylor, MPH
616/455.5270

HOLLAND CLINIC
Randall Johnson, MA
616/820.3780

KALAMAZOO CLINIC
David Thayer, PsyD
616/343.6700

MERCY MUSKEGON CLINIC
Randall Johnson, MA
231/733.8231

NORTHEAST CLINIC
Lori Bain, MS
616/364.1500

NORTHWEST CLINIC
Monica Taylor, MPH
616/222.3720

PSYCHOLOGICAL CONSULTATION CENTER
Rochelle Manor-Bullock, PhD
616/281.6382

SOUTHWEST CLINIC
Hank Bosma, MSW
616/742.9940

WYOMING CLINIC
Sherry Oegema, RN, MSW
616/252.8371

ZEELAND CLINIC
Randall Johnson, MA
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SOUTH CLINIC
Scott Wagner, MSW
616/559.5800

IOWA

DES MOINES CLINIC
Cal Meuzelaar, LISW
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